

## Grievance Redressal Cell

- A Grievance Redressal cell has been in activation in the college.
- A co-ordinator has been nominated to exclusively look into grievances lodged by both the employees and the students.
- Grievances have been analyzed by the grievance Redressal Cell then and there.
- Grievances are scaled on their nature, and depth/ quantum.
- Redressals have been provided on priority based on their emergency.
- The complaints are at their free-will to submit the grievances in person at the Redressal cell.
- Additionally suggestion boxes have been affixed at prime junctions of every block so that the grievances might be dropped into the boxes.
- Those who have grievances to be redressed can send them to the cell through e-mail (gvc@muthayammal.org)
- Almost all the grievances are addressed and redressed instantly or later without ignoring any grievance.

## OMBUDSPERSON

### **Dr. A. Mala,**

Formerly Principal, ACGCET, Karaikudi,  
B4, Silver Spring Apartment,  
Perumal Nagar 3rd Street, Nanganallur,  
Chennai - 600 061.  
Mobile No. 9442550564

<b>S.No</b>	<b>Name of the Staff</b>	<b>Role</b>
1	Er.S.Balasubramanian, Principal	Chairperson
2	Mr.M.Balamurugan, HOD/EEE	Member
3	Mr.V.Sasikumar, Lecturer/Mechanical	Member
4	Mr.R.Manikandan, Lecturer/Mechanical	Member
5	Mrs.S.Nandhini, Lecturer/English	Member