

Grievance Redressal Cell

- A Grievance Redressal cell has been in activation in the college.
- A co-ordinator has been nominated to exclusively look into grievances lodged by both the employees and the students.
- Grievances have been analyzed by the grievance Redressal Cell then and there.
- Grievances are scaled on their nature, and depth/ quantum.
- Redressals have been provided on priority based on their emergency.
- The complaints are at their free-will to submit the grievances in person at the Redressal cell.
- Additionally suggestion boxes have been affixed at prime junctions of every block so that the grievances might be dropped into the boxes.
- Those who have grievances to be redressed can send them to the cell through e-mail (gvc@muthayammal.org)
- Almost all the grievances are addressed and redressed instantly or later without ignoring any grievance.

OMBUDSPERSON

Dr. A. Mala,

Formerly Principal, ACGCET, Karaikudi,

B4, Silver Spring Apartment,

Perumal Nagar 3rd Street, Nanganallur,

Chennai - 600 061.

Mobile No. 9442550564

S.No	NAME	DESIGNATION & DEPARTMENT	POSITION	CONTACT NO.	EMAIL.ID
1	Mr.M.Balamurugan	HOD/EEE	Head	9659613428	hodeee@muthayammal.org
2	Mr.A.Karthikeyan	LECT/CIVIL	Member	9500421338	ceakn@muthayammal.org
3	Mr.S.Selvakumar	LECT/MECH	Member	8220215261	messr@muthayammal.org
4	Mr.B.Boopathi	LECT/AUTO	Member	8778458834	aebbi@muthayammal.org
5	Ms.S.Selvaranganayaki	LECT/ECE	Member	8667527768	ecssi@muthayammal.org
6	Ms.S.Vidhya	LECT/CSE	Member	9715047836	ctsva@muthayammal.org
7	Mr.D.Kumaresan	LECT/MATHS	Member	9600441213	gedkn@muthayammal.org