

MUTHAYAMMAL POLYTECHNIC INSTITUTION

Grievance Redressal Cell

- A Grievance Redressal cell has been in activation in the college.
- A co-ordinator has been nominated to exclusively look into grievances lodged by both the employees and the students.
- Grievances have been analyzed by the grievance Redressal Cell then and there.
- Grievances are scaled on their nature, and depth/ quantum.
- Redressals have been provided on priority based on their emergency.
- The complaints are at their free-will to submit the grievances in person at the Redressal cell.
- Additionally suggestion boxes have been affixed at prime junctions of every block so that the grievances might be dropped into the boxes.
- Those who have grievances to be redressed can send them to the cell through e-mail (gvc@muthayammal.org)
- Almost all the grievances are addressed and redressed instantly or later without ignoring any grievance.

OMBUDSPERSON

Dr. A. Mala,

Formerly Principal, ACGCET, Karaikudi,

B4, Silver Spring Apartment,

Perumal Nagar 3rd Street, Nanganallur,

Chennai - 600 061.

Mobile No. 9442550564

| S.No | Name of the Staff | Role |
|-------------|--------------------------------------|-------------|
| 1 | Er.S.Balasubramanian, Principal | Chairperson |
| 2 | Mr.M.Balamurugan, HOD/EEE | Member |
| 3 | Mr.V.Sasikumar, Lecturer/Mechanical | Member |
| 4 | Mr.R.Manikandan, Lecturer/Mechanical | Member |
| 5 | Mrs.S.Nandhini, Lecturer/English | Member |